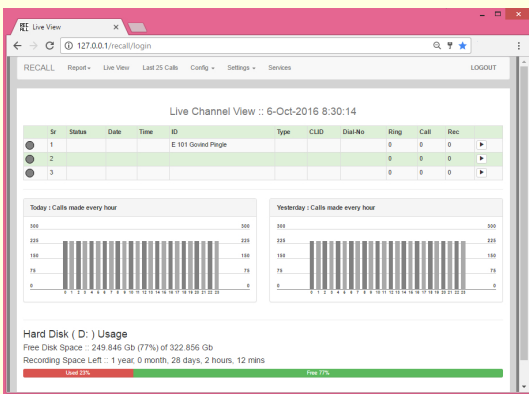# Recall Voice Logger (from VibrantSoftware.in)

Telecommunications today, is at the very heart of business. How an organisation interacts with its customers and associates has a deep impact on its bottom line. Effective monitoring of this interaction is of paramount importance.

Recall Voice Logger, is an effective, reliable and innovative Telephone Call Logger application. It can record all calls irrespective of connection technology. It is accessible using a web browser, so has to be installed in only one place. Users can access it from their PCs, tablets and mobile phones.
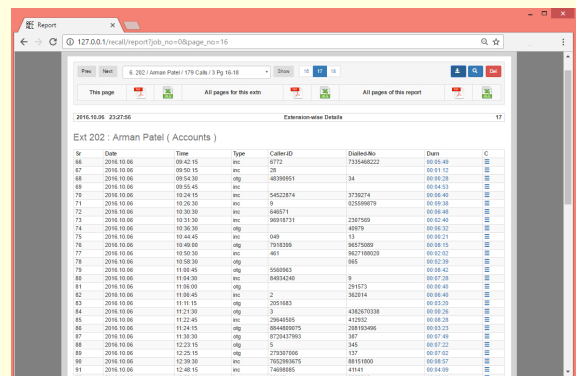
Recall Features :

1. Records analogue / digital-extn / digital-trunk (PRI / ISDN) and ip-extension (sip).
2. Works as a background process and is not visible to user.
3. Web based User Interface makes it universally accessible.
4. Mobile/Tablet friendly web interface.
5. See live calls in progress.
6. Listen to live call audio.
7. Quickly see last 25 calls.
8. Various report formats : serial listing, extension wise, department wise.
9. Graphical report to see Hourly Calls Pattern.
10. Down load reports in PDF or Excel formats.
11. Check service status and start/stop service.
12. Listen to recorded call from any report/Last-25 calls.
13. Download wave file with option to customize file name.
14. Add comments and view past comments with details.
15. Easy configuration of extensions, departments, trunks etc.
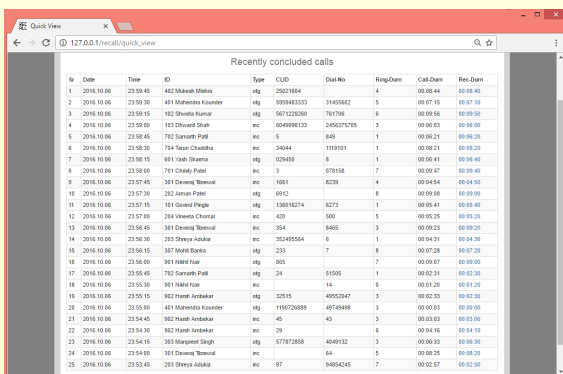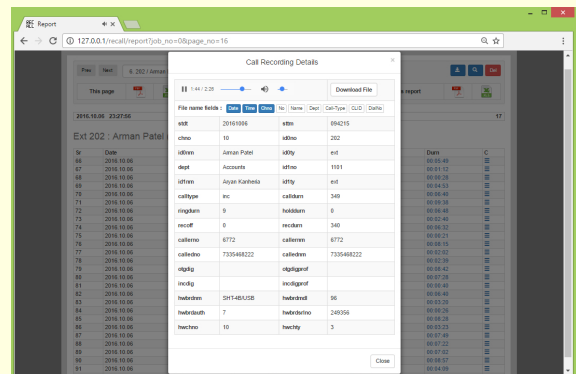16. Two level user access.

Recall Snapshots :

Live view of Call with Statistics and Hard disk usage.

Extension wise detailed report.

List of last 25 calls recently made.

Playing recorded wave file. Call details also visible.

PC requirements :

OS	:	Windows XP/Vista/2008
	:	2012/7/8/10 (32bit/64bit)
CPU	:	Core2Duo/DualCore
Memory	:	4GB min
HDD	:	500GB - 1TB

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